

Terms and Conditions

Please take a moment to read the following important information.

Attendance at Lounge in the Valley and the use of this website, including any of the content or materials on it, is governed by these terms and conditions. By using this site, purchasing a ticket and/or attending the event you acknowledge and accept our terms and conditions.

Disclaimer

Lounge in the Valley makes information available on the understanding by logging on, you have accepted all risks associated with the use of the site, including risk of your computer, software or data being damaged by any virus which might be transmitted or activated via the site or your access to it. The information provided is on an 'as is' and 'as available' basis.

Copyright

The information contained within the Site (including graphics, logo and event program) is copyrighted to Lounge in the Valley. No part of this site may be reproduced by any process other than personal use without written permission from The Loungeroom Promotions.

Privacy Policy

Lounge in the Valley will only use your personal information to make contact with you in relation to your ticket purchase or interest in our events. This is information that you provide to us and can include your name, phone number, home or work address, email and general information relating to your interest in our event. It may also be used in relation to the purchase transaction to which you have entered your details.

Contacting You

Lounge in the Valley may need to contact you via email, phone, post or fax for the following reasons:

- * If you have requested further information about ticketing
- * Provide you with updated information about the event.
- * If requested, additional information about our events

Condition of Entry

Entry is with a valid ticket only. There is no refund or replacement of Lost, Stolen, Destroyed or misplaced tickets. You must wear your wristband and make visible at all times. Ticket holders attending the event do so at their own risk.

All festival goers will be subject to a safety and security search on entry. Please note that the following items will not be permitted into the venue:

- BYO alcohol.
- BYO soft drinks.
- BYO glass of any sort.
- Knives, wine spikes or any sharp instruments
- Tables, tents, sun-shelters or umbrellas .
- Eskies.
- Animals (except guide dogs).
- Professional photographic equipment or recording devices.

Proof of age

This is an 18+ event. Lounge in the Valley is a fully licensed event and ticket holders must carry proof of age. It must be a photo id - drivers license, passport or proof of age card. Lounge in the Valley reserves the right to refuse entry if proof of age cannot be produced.

Event Times

Please note all performance times are approximate only.

Saturday 10th October

Gates Open	10.30am
DJ Roger Smart	12.00 midday
Bob Evans	2.00pm
Hoodu Gurus	3.30pm
Close	5.00pm

Sunday 11th October

Gates Open	10.30am
DJ Roger Smart	12.00 midday

Bob Evans	2.00pm
Hoodoo Gurus	3.30pm
Close	5.00pm

These Opening and Closing times are in accordance with the Department of Liquor Licensing and are subject to change dependent on crowd control throughout the day. In the event of early closure, no monetary compensation can be claimed.

Responsible Service of Alcohol

We will be practicing the responsible service of alcohol and would ask that you understand our obligations to you and your fellow guests. If you've had too much to drink you will be refused service and in extreme cases may be asked to leave.

Remember to pace yourself, drink plenty of water and make sure you eat throughout the day. Please consider others when leaving the venue and DO NOT drink and drive. Remember ask a friend or family member to collect you safely from the venue.

Security

As always we provide added security at our venues ensuring fellow festival goers respect each others day out and the exclusive services available. The venues capacity will be strictly monitored to ensure no overcrowding. Non ticket holders will not be permitted into the festival site and anyone breaching security will be removed.

First Aid

A first aid post will operate throughout the day. If you need to use these facilities please ask the security or tent staff.

Right to change

Lounge in the Valley reserves the right to make changes, modifications, additions, and/or deletions where necessary, at any time (including to the entertainment program) without notice to the website, ticket holders and/or event schedule.

Right to refuse entry

The circumstances in we may refuse entry to a Ticket Holder from the Venue include, but are not limited to, any of the following circumstances:

(a) where a Ticket Holder cannot produce a valid ticket;

(b) where proof of age cannot be produced

(c) where a Ticket Holder produces a ticket that has been purchased or obtained through an unauthorised source, or where the ticket has been obtained by other illegal means;

(d) where a Ticket Holder has in his or her possession or refuses to surrender any prohibited object or article that is not permitted to be brought into or used in the Venue;

NOTE: A Ticket Holder should ensure the validity of their ticket by purchasing tickets only via the methods on our websites. Tickets are the responsibility of the ticket holder and we take no responsibility for lost, stolen, forgotten or destroyed tickets.